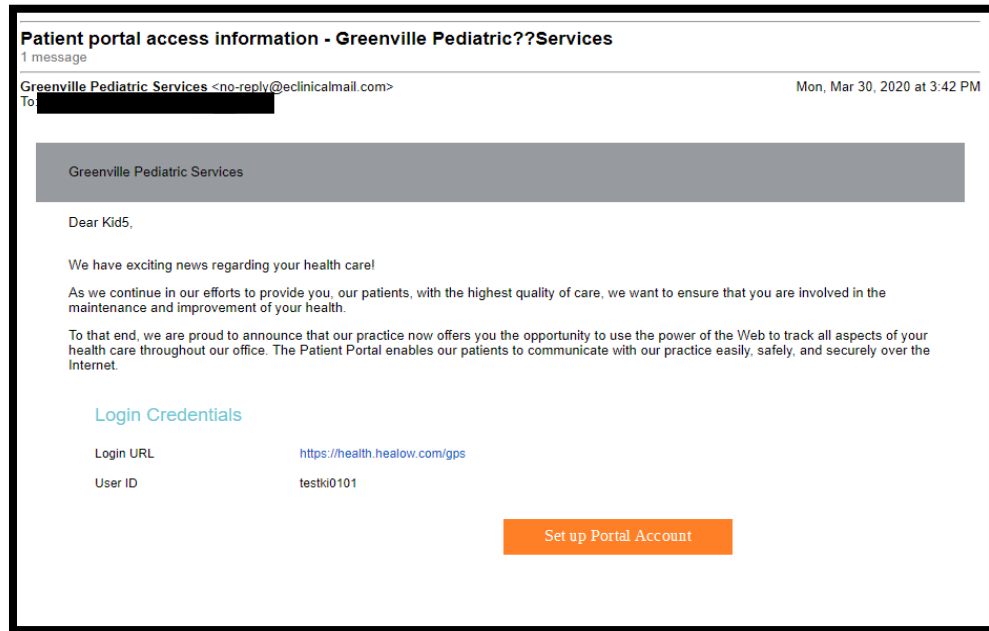
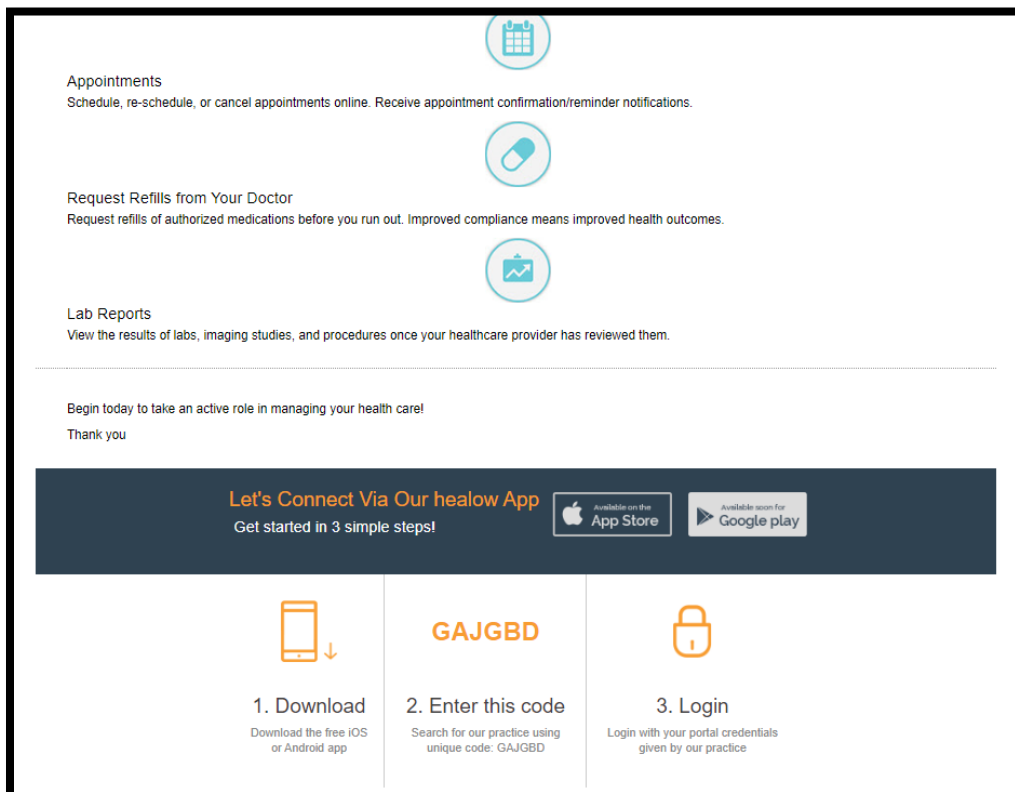


PATIENT PORTAL GUIDANCE

Provide the front desk with an email address. Once completed, an email from our office stating "Patient portal access information" will be sent. This email will have your login credentials. Click set up Portal Account to continue.



At the end of this email will be a practice code "GAJGBD" that will be used to set-up your patient portal access on the HEALOW App for mobile devices.



Select which phone number to receive verification code and preferred way: TEXT or VOICE. Select "Send Code"

The screenshot shows a web interface for 'GROWING with GREENVILLE PEDIATRIC SERVICES, INC.' with a 'Login' link and a 'Cambie a Español' link. The main content area is titled 'Welcome Kid5,' and contains the instruction: 'Please select the phone number and the verification code will be sent to the selected number.' Below this, there are two radio button options for phone numbers, both of which are redacted with black boxes. Underneath, the question 'How would you like to receive a unique code?' is followed by two radio button options: 'Text' (which is selected) and 'Voice'. At the bottom of the form are two buttons: 'Cancel' and 'Send Code'.

Enter verification code. Click "Verify"

The screenshot shows the same web interface as the previous one. The main content area is titled 'Verification Code' and contains the instruction: 'Please enter the verification code we sent to your phone number *** - ***'. Below this is a text input field with the placeholder text 'Enter code'. Underneath the input field, it says 'Code is valid for 5 minutes or 6 attempts' and 'Didn't receive the code?' followed by a red 'Resend Code' link. At the bottom of the form, there is a red error message: 'Please enter the verification code you received'. At the very bottom are two buttons: 'Cancel' and 'Verify'.

Enter New Password. Select "NEXT".

The screenshot shows the 'Reset Password' form. At the top left is the logo for 'GROWING with GREENVILLE PEDIATRIC SERVICES, Inc.' with locations 'Greenville Farmville Winterville'. At the top right is a link 'Login to Patient Portal'. The main heading is 'Reset Password'. Below it, the text reads: 'Congratulations, You have authenticated yourself. Please Select your new Password. Refer [Password GuideLines](#) to create secure passwords.' There are two input fields: 'New Password' and 'Confirm New Password'. At the bottom are two buttons: 'Cancel' and 'Next'.

Create Security Question and Answer. Select "NEXT".

The screenshot shows the 'Security questions' form. At the top left is the logo for 'GROWING with GREENVILLE PEDIATRIC SERVICES, Inc.' with locations 'Greenville Farmville Winterville'. At the top right is a link 'Login to Patient Portal'. The main heading is 'Security questions'. Below it, the text reads: 'Select security question below. This question will help us verify your identity.' There is a sub-heading 'Customize your security question.' followed by two input fields: 'Security Question' and 'Answer'. At the bottom are two buttons: 'Cancel' and 'Next'.

Review and select “Agree & Next”.

GROWING with GREENVILLE PEDIATRIC SERVICES, Inc.
Greenville Farmville Winterville

Login to Patient Portal

Consent Form

Please acknowledge reading and accepting conditions in consent form.

ECLINICALWORKS... **PRACTICE CONSENT FORM** PROXY CONSENT FORM

ONLINE COMMUNICATION INFORMED CONSENT Instructions for Using Online Communication You agree to take steps to keep your online communication to and from your physician confidential, including the following: Do not store messages on your employer-provided computer; otherwise personal information could be accessed or owned by your employer. Use a screen saver or close your messages instead of leaving your messages on the screen for passersby to read and keep your password safe and private. Do not allow other individuals or other third parties access to the computer(s) in which you store medical communications. Do not use email for medical communications. Standard e-mail lacks security and privacy features and may expose medical communications to employers or other unintended third parties. Withdrawal of this Informed Consent must be

Check the box next to “I Have Read The Consent Form And The Above Information”. Select “Agree”.

GROWING with GREENVILLE PEDIATRIC SERVICES, Inc.
Greenville Farmville Winterville

Login to Patient Portal

Consent Form

Please acknowledge reading and accepting conditions in consent form.

ECLINICALWORKS... **PRACTICE CONSENT FORM** PROXY CONSENT FORM

Greenville Pediatric Services, Inc. Patient Portal Consent WHAT IS THE PATIENT PORTAL? Greenville Pediatric Services provides this site for the exclusive use of its established patients. The patient portal is designed to enhance patient - provider communication. The secure web portal is a way to view certain health information for your child and communicate non-urgent information with our staff. Some of the features offered with this service include: • Ability to view and _update demographic information • Immunization Records • Limited Health Summary after your visit • Medication Refill Requests • Send a Message to Health Care Team TYPES OF ONLINE COMMUNICATION/MESSAGING: Online communications should never be used for emergency communications or urgent requests. If you have an emergency or an urgent request, you should contact your physician via

I Have Read The Consent Form And The Above Information.

Check the box next to “I, The Patient’s Proxy, Have Read The Consent Form And The Above Information And I Accept The Conditions”. Select “Agree”.

The screenshot shows the 'Consent Form' page. At the top left is the logo for 'GROWING with GREENVILLE PEDIATRIC SERVICES, Inc.' with locations 'Greenville · Farmville · Winterville'. At the top right is a link for 'Login to Patient Portal'. The main heading is 'Consent Form' with the instruction 'Please acknowledge reading and accepting conditions in consent form.' Below this are three tabs: 'ECLINICALWORKS...', 'PRACTICE CONSENT FORM', and 'PROXY CONSENT FORM' (which is selected). The text in the selected tab reads: 'Greenville Pediatric Services, Inc. Proxy Patient Portal Access PROXY PATIENT PORTAL ACCOUNT: At Greenville Pediatric Services we provide access to parents of children aged 17 and under through a Proxy Portal Account that will be referred to as a Parent Patient Portal account. Parent Patient Portal accounts will have different levels of access based on the child's age due to North Carolina state laws to ensure privacy. DIFFERENT ACCESS LEVELS: Aged 12 and under Parent accounts for patients aged 12 and under will have complete access to their child's patient portal. Aged 13 to 17 Parent account for patients age 13 to 17 will have restricted access to their child's patient portal. When a patient turns 13 the account will automatically change from complete access to a restricted access account. When a patient turns 18 the Parent Patient Portal account will deactivate. The patient may'. Below the text is a checkbox with the text 'I, The Patient's Proxy, Have Read The Consent Form And The Above Information And I Accept The Conditions.' At the bottom are two buttons: 'Decline' and 'Agree'.

You now have access to the patient portal.

The screenshot shows the patient portal dashboard. At the top left is the same logo as in the previous image. The top navigation bar includes 'Home', 'Welcome Kid5', 'Cambie a Español', 'Practice Details', and 'Sign Out'. The main content area has a header 'Hi Kid5,' with a sub-header 'Welcome to Greenville Pediatric Services!'. On the left is a dark sidebar with a menu: 'Dashboard', 'My Account', 'Messages', 'Medical Records', 'Appointments', 'Questionnaires', and 'Trackers'. The main content area is currently blank.